

0960 - State Police

Final Progress Report for the reporting period July 1, 2003 - June 30, 2004

Section I. Agency Update and Assessment

1. Emerging Issues at the Federal (National) or State level affecting the agency.

Gas and oil prices continue to affect our operating costs. Our ability to continue the methamphetamine enforcement programs and upgrades to our Automated Fingerprint Identification System are contingent upon receiving earmarked federal funding for these projects. The Highway Safety Program is currently operating under a continuing resolution from the Federal government.

At the State Level, Arkansas State Police is undergoing a bond issue to upgrade our communications system. Special Revenue (fees) for Act 1001 has not been collected at the projected level. For FY04, Act 1001 fees fell \$1.5 million below projections.

2. Status of any new initiatives funded from General Revenue or General Improvement funds in the 2003 Legislative Sessions and other changes made through General Legislation.

The automobile acquisition fund has previously been funded at \$2,000,000 per year with Arkansas State Police receiving 50%. For the past three years the fund has been cut less than \$1,000,000, affecting our fleet purchases. State Police has implemented internet access for open records. This allows private and public employers access to criminal background checks of a non-criminal justice nature, such as employment. In the 2003 Session, Trooper salary adjustments were approved and have been implemented to those who met the criteria.

3. Discuss significant factors internal and external to the agency affecting agency performance.

We are currently operating a new recruit school with 29 recruits. With the hiring of additional troopers, there will be an increased need of additional vehicles, increase in budget requests for fuel, oil, and equipment. The agency's ability to hire replacement Troopers and unpredictable/uncontrollable incidents of crime and other variables affect our operations. In an effort to more effectively and efficiently utilize existing ASP personnel, based on the goals of protecting children and prosecuting offenders, CACD and CID have developed an internal protocol to conduct child maltreatment and criminal investigations. Manpower shortages in the criminal division have the potential of reducing our ability to respond to crimes in rural Arkansas. We have deployed our Traffic Crash Record Entry System (TraCS) to other agencies. This will allow reports to be processed electronically. The CDL testing program is being restructured to utilize part-time help for testing. We have received a federal grant (\$191,261) to help with this program. Video cameras have been installed in all cars up to Sergeant level, which should result in higher conviction rates and facilitate State Police compli

4. Provide comments on the usefulness and reliability of performance measures.

Performance measures are a good indicator of agency workloads and volume of work. Workloads are impacted by ASP's ability to hire and assign, which determines our ability to meet or exceed annual program projections.

5. Discuss significant uses of line item flexibility in this report period (agencies operating under Performance-Based Appropriations only).

Section II. Performance Indicators**Program 1:** Administration and Support Services Program

Goal 1: Direct the overall operations of the Arkansas State Police and provide support services to fulfill the mission of the agency.

Objective 1: Efficiently manage the operations of the Arkansas State Police utilizing executive leadership and administrative support

<u>Measure Number</u>	<u>Performance Indicators</u>	<u>Annual Target</u>	<u>FY04 Actual</u>	<u>Comments</u>
1	Percentage of agency performance objectives and targets met.	90%	72%	
2	Percentage of Agency staff and budget in the Administration Program, as compared to total agency positions and budget.	16%	16%	
3	Number of prior year audit findings repeated in subsequent audits.	1	2	
4	Growth in percentage of minority applicants compared to previous year.	30%	67%	
5	Number of funding sources/programs secured for the agency.	6	5	

Comments on performance matters related to Objective 1:

Program 1: Administration and Support Services Program

Goal 1: Direct the overall operations of the Arkansas State Police and provide support services to fulfill the mission of the agency.

Objective 2: Utilize information technology to efficiently and effectively support the mission of the Arkansas State Police

<u>Measure Number</u>	<u>Performance Indicators</u>	<u>Annual Target</u>	<u>FY04 Actual</u>	<u>Comments</u>
1	Agency Information Technology budget as a percentage of the total agency budget.	2.5%	2.50%	
2	Number of proprietary information systems maintained by agency staff or maintained through contractual services.	4	4	
3	Number of AFIS submissions	88,000	90,635	
4	Number of law enforcement agencies using the AFIS system	22	22	
5	Number of crimes solved using AFIS.	230	206	
6	Amount of user equipment programmed to use the Communication system.	88	70	
7	Number of maintenance calls on the Communication system	412	326	

Comments on performance matters related to Objective 2:

Program 1: Administration and Support Services Program

Goal 1: Direct the overall operations of the Arkansas State Police and provide support services to fulfill the mission of the agency.

Objective 3: Provide general support operations to agency personnel

<u>Measure Number</u>	<u>Performance Indicators</u>	<u>Annual Target</u>	<u>FY04 Actual</u>	<u>Comments</u>
1	Total miles traveled by agency employees.	12,000,000	11,898,716	
2	Number of times aircraft used to support law enforcement operations.	260	238	

Comments on performance matters related to Objective 3:

Program 1: Administration and Support Services Program

Goal 1: Direct the overall operations of the Arkansas State Police and provide support services to fulfill the mission of the agency.

Objective 4: Provide public safety support services for the State of Arkansas

Measure Number	Performance Indicators	Annual Target	FY04 Actual	Comments
1	Number of criminal background checks performed	125,000	102,325	
2	Number of motor vehicle crash reports processed.	72,438	74,300	
3	Number of regulatory licenses issued or renewed.	11,208	24,666	

Comments on performance matters related to Objective 4:

Program 2: Criminal Investigation Program

Goal 1: Assist other law enforcement agencies and prosecuting attorneys in the investigation of felony crimes

Objective 1: To improve public safety through enforcement of criminal laws and by providing assistance to other law enforcement agencies in Arkansas

Measure

<u>Number</u>	<u>Performance Indicators</u>	<u>Annual Target</u>	<u>FY04 Actual</u>	<u>Comments</u>
1	Number of criminal investigations opened by ASP.	2841	3237	
2	Number of homicides investigated	234	171	

Comments on performance matters related to Objective 1:

Program 2: Criminal Investigation Program**Goal 1:** Assist other law enforcement agencies and prosecuting attorneys in the investigation of felony crimes**Objective 2:** Provide field support operations to assist the agency through investigative support, training, SWAT and crisis negotiations

<u>Measure Number</u>	<u>Performance Indicators</u>	<u>Annual Target</u>	<u>FY04 Actual</u>	<u>Comments</u>
1	Number of other law enforcement agencies receiving methamphetamine lab training from the ASP.	20	31	
2	Number of methamphetamine labs identified and cleaned up.	216	181	
3	Number of SWAT and Crisis Negotiation calls responded to by ASP.	9	7	

Comments on performance matters related to Objective 2:

Program 3: Crimes Against Children Program**Goal 1:** To improve the safety of Arkansas children**Objective 1:** To improve the safety of Arkansas children through the prompt investigation of suspected incidents of child abuse or maltreatment and to refer cases, as necessary, for criminal prosecution

Measure

<u>Number</u>	<u>Performance Indicators</u>	<u>Annual Target</u>	<u>FY04 Actual</u>	<u>Comments</u>
1	Number of calls received by the Child Abuse Hot Line.	31,916	33,366	
2	Percentage of calls requiring further investigation.	63%	62%	
3	Number of suspected cases of child abuse or maltreatment investigated.	5,608	5,414	
4	Number of criminal investigations of suspected cases of child abuse or maltreatment initiated.	759	390	
5	Number of criminal investigations of suspected cases of child abuse or maltreatment closed.	628	282	

Comments on performance matters related to Objective 1:

Program 4: Highway Patrol Program

Goal 1: Assume leadership role in the enforcement of traffic laws to improve highway safety for the motoring public

Objective 1: To improve highway transportation safety by enforcing traffic laws and by providing assistance to motorists on state patrolled highways

<u>Measure Number</u>	<u>Performance Indicators</u>	<u>Annual Target</u>	<u>FY04 Actual</u>	<u>Comments</u>
1	Number of Highway Patrol Troopers per total highway miles in the State of Arkansas.	1 Trooper per 265 miles	1 Trooper per 265 miles	
2	Number of crashes investigated by Highway Patrol Troopers.	16,837	17,558	
3	Number of crashes investigated by Highway Patrol Troopers classified as "injury" accidents	7,565	6,194	
4	Number of crashes investigated by Highway Patrol Troopers classified as "fatal" accidents.	412	473	
5	Number of persons killed in traffic crashes in Arkansas.	642	476	
6	Number of alcohol/drug-related automobile crashes investigated by Highway Patrol Troopers	1,912	1,022	
7	Number of speed-related automobile crashes investigated by Highway Patrol troopers	3,089	1,600	
8	Number of motorists assists provided by Highway Patrol Troopers	20,521	22,375	
9	Number of CDL and DL tests performed	213,982	217,609	

Comments on performance matters related to Objective 1:

Program 5: Highway Safety Office

Goal 1: Provide overall administration of the Highway Safety Office.

Objective 1: Maintain adequate manpower, equipment, and training.

<u>Measure Number</u>	<u>Performance Indicators</u>	<u>Annual Target</u>	<u>FY04 Actual</u>	<u>Comments</u>
1	Number of personnel in Highway Safety Office	12	11	
2	Staff and budget in Highway Safety Administration as compared to total Highway Safety Budget	2.5%	1.88%	

Comments on performance matters related to Objective 1:

Program 5: Highway Safety Office**Goal 2:** Develop Arkansas' Highway Safety Plan.**Objective 1:** Identify traffic-related safety problems in the state.

<u>Measure Number</u>	<u>Performance Indicators</u>	<u>Annual Target</u>	<u>FY04 Actual</u>	<u>Comments</u>
1	Traffic crash rate per 100 million vehicle miles traveled in Arkansas	2.4	2.4	*
2	Traffic fatality rate per 100 million vehicle miles traveled in Arkansas	2.1	2.2	*
3	Traffic injury rate per 100 million vehicle miles in Arkansas	171.4	179.8	*

Comments on performance matters related to Objective 1:

*Statistics from latest information available which is 2002

Program 5: Highway Safety Office**Goal 2:** Develop Arkansas' Highway Safety Plan.**Objective 2:** Recommend programs that are most effective in reducing traffic fatalities, injuries, and crashes

<u>Measure Number</u>	<u>Performance Indicators</u>	<u>Annual Target</u>	<u>FY04 Actual</u>	<u>Comments</u>
1	Number of federal program areas identified	4	4	

Comments on performance matters related to Objective 2:

Program 5: Highway Safety Office**Goal 3:** Implement the Highway Safety Plan (HSP).**Objective 1:** Implement projects and activities that have been identified as effective in reducing traffic crashes, fatalities and injuries.

<u>Measure Number</u>	<u>Performance Indicators</u>	<u>Annual Target</u>	<u>FY04 Actual</u>	<u>Comments</u>
1	Number of Highway Safety projects implemented	55	50	
2	Number of program monitoring visits conducted	105	91	
3	Adult safety belt compliance rate for the state of Arkansas	65%	64%	See comments
4	Child Restraint use rate for the State of Arkansas	74%	73%	See comments

Comments on performance matters related to Objective 1:

**use rate from latest seat belt survey completed with results from 2004 year.